

# DIGITAL MEMBERSHIP CARD DOWNLOAD

## STEP-BY-STEP:

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### FOR IPHONE USERS

#### STEP 1

Open the email you received about your digital card on your smartphone.

#### STEP 2

Look for the blue button that says “Download Membership Card”. Tap this button and a page in your browser will open with an Add to Wallet button. Tap this button and then tap Add at the top right corner of your screen to save the card to your app.

#### STEP 3

You can now close the page, by tapping “Done” in the top left corner.

#### STEP 4

Navigate back to your Wallet app to access your membership card.

Now you are ready to present your digital card and photo ID to a Visitor Experience Representative at the Ticketing Desk. Please remember, your membership benefits are nontransferable and photo ID will be required.

### SHARING YOUR DIGITAL CARD


If your membership level allows for two named members, only the primary member will receive an email with your membership card. You will either need to forward the email to the second cardholder or download the card onto your device and then share it.

To share a digital card you’ve already downloaded, follow these steps:

#### STEP 1

Open your SAM membership card in the Wallet app. At the top right side of the screen, tap on the “...” icon and select Pass Details.

#### STEP 2

At the top right side of the screen, tap on the share icon that looks like this  to send the card via text message or email to the secondary card holder.

#### STEP 3

Once the message has been received, the second cardholder will need to open the attachment of the digital card.

#### STEP 4

Tap “Add” to save the card on their device.

## FOR ANDROID USERS

### STEP 1

If you haven't already, download the WalletPasses app from Google Play.

### STEP 2

Open the email you received about your digital card on your smartphone.

### STEP 3

Look for the blue button that says "Download Membership Card". Tap this button and a page in your browser will open with an Add button. Tap this button to save the card to your app.

### STEP 4

Navigate back to your Wallet app to access your membership card.

Now you are ready to present your digital card and photo ID to a Visitor Experience Representative at the Ticketing Desk. Please remember, your membership benefits are nontransferable and photo ID will be required.

## SHARING YOUR DIGITAL CARD

If your membership level allows for two named members, only the primary member will receive an email with your membership card. You will either need to forward the email to the second cardholder or download the card onto your device and then share it.

### STEP 1

Search for an "i" icon at the bottom of your card.

### STEP 2

Once you tap on this icon, you will see a button that says "share pass". Tap on this button.

### STEP 3

Choose one of the available sharing options to send your membership card to your second named member.

If you need further assistance, please contact SAM's Membership Department at [membership@seattleartmuseum.org](mailto:membership@seattleartmuseum.org) or 206.654.3210.