

DIGITAL MEMBERSHIP CARD DOWNLOAD

STEP-BY-STEP:

FOR IPHONE USERS

STEP 1

Open the email you received about your digital card on your smartphone.

STEP 2

Look for the blue button that says “Download Membership Card”. Tap this button and a page in your browser will open with an “Add to Wallet” button. Tap this button and then tap “Add” at the top right corner of your screen to save the card to your app.

STEP 3

You can now close the page, by tapping “Done” in the top left corner.

STEP 4

To use your card, return to your home screen. Then navigate to the Wallet app, which is pre-installed on all iOS devices. If you don’t see your Wallet App, swipe left until you see a search bar on your screen. Type “Wallet” into the search bar and click the wallet icon that appears under applications.

Your SAM membership card will be in the wallet’s contents. If your digital membership card isn’t the first thing you see when you open your Wallet app, swipe right or left to scroll until you see your membership card. Now you are ready to present your digital card and photo ID to an Admissions Representative at the Ticketing Desk. Please remember, your membership benefits are nontransferable and photo ID will be required.

SHARING YOUR DIGITAL CARD

If your membership level provides you with two membership cards and we only have one email address on file you will receive two emails each containing a single named digital card. You will either need to forward the email to the second cardholder or download the card onto your device and then share it.

To share a digital card you’ve already downloaded, follow these steps:

STEP 1

Tap the button located either at the top right or bottom right of the card you want to share.

STEP 2

Look for the “Share Pass” option. Tap this to send the card via text message or email to the secondary cardholder.

STEP 3

Once the message has been received, the second cardholder will need to open the attachment of the digital card

STEP 4

Once the attachment has been opened, tap “Add” to save the card on their device.

FOR ANDROID USERS**STEP 1**

If you haven't already, download the WalletPasses app from Google Play.

STEP 2

When you've installed the app, open the email you received with your digital card on your smartphone.

STEP 3

Follow the same steps as iPhone users.

If you need further assistance, please contact SAM's Membership Department at membership@seattleartmuseum.org or 206.654.3210.